

# Alex McCormick

## Information Technology

📞 (479) 883-0368

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🌐 amccormick.com

📍 Pocola, Oklahoma

## INTRODUCTION

I'm a tech enthusiast who loves any kind of challenge, whether it be related to servers, media, or something else. My experience is far greater than the whole of my professional experience, as I love to tinker with various technologies. I value professionalism and honesty, while trying to remain laid back and easy going.

## EXPERIENCE

### TECHNICAL SUPPORT HYTROL CONVEYOR CO, INC.

JUNE 2023  
PRESENT

Managed technical support for 300 coworkers and 100+ endpoints. Maintained various servers and vital services the company depended upon. Spearheaded the Windows 11 upgrade for over 300 endpoints company-wide with minimal downtime.

### OPERATOR | OWNER BLUE GOOSE MEDIA

SEPT 2021  
PRESENT

Founded and managed my own business where I provided various services to local small businesses. Such as video production, website design, and contract IT services.

### IT SPECIALIST BRYMA TECH INC.

NOV 2022  
MAR 2023

Managed technical support for a few small businesses. Responding to tickets, maintaining vital backups, upgrading hardware, and more. Facilitated the replacement of vital servers for local county planning and development as well as 911 operations.

## EDUCATION

### CARL ALBERT STATE COLLEGE

Associates Degree in  
Computer Information Systems  
COMPLETED 2018

### CAMERON HIGH SCHOOL


High School Diploma  
COMPLETED 2016


## EXPERTISE


- Microsoft 365 Administration
- Google Workspace Administration
- Windows Server Administration
- Linux Server Administration
- Windows 10 & 11
- Troubleshooting
- Active Directory
- Group Policy
- Print Servers
- DNS Management
- VPN Solutions
- Web Servers
- VOIP Phone Systems
- PowerShell Scripting
- Node.js & Next.js
- Docker Containers
- MDM Administration
- Virtualization
- Networking
- Security Systems
- Digital Signage
- & More!


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## EXPERIENCE

**SYSTEMS ADMINISTRATOR** JAN 2020  
**J+H AUTOMATION SOLUTIONS** SEPT 2021

Managed technical support for 50+ coworkers spread across 5 locations. Commissioned and setup satellite offices with all necessary infrastructure. Maintained servers, workstations, printers, and network of vital importance to the company.

**INDUSTRIAL PANEL BUILDER** FEB 2019  
**J+H AUTOMATION SOLUTIONS** JAN 2020

Built industrial control panels from the ground up. This included but was not limited to mounting, wiring, and testing all functions of a control panel. Primarily focused on control panels for automated conveyors.

**INTERN** JUN 2018  
**J+H AUTOMATION SOLUTIONS** JAN 2019

Primarily worked as an assistant in the panel shop with various tasks such building control panels, printing off wiring diagrams and panel layouts. Also maintained the workspace, tools, and various label printers.

**CUSTOMER SERVICE MANAGER** FEB 2018  
**WALMART SUPERCENTER #031** JUN 2018

Managed the front end of the store including cashiers, service desk, greeters, and cart attendants. Oversaw open cash registers, resolved customers' issues, and managed the break times of employees.

**CASHIER | ELECTRONICS SALES** APR 2015  
**WALMART SUPERCENTER #031** FEB 2018

Primarily worked in the electronics department as a sales associate, but also worked as a cashier on the front end regularly. Assisted customers with electronics purchases as well as cashiering duties.

## REFERENCES

**LANE DICKINSON**  
**IT SUPERVISOR**  
**HYTROL CONVEYOR CO, INC.**  
479-459-6971

**JASON MICHAEL**  
**INDUSTRIAL ENGINEER**  
**J+H AUTOMATION SOLUTIONS**  
479-414-6512

## FUN FACTS

- I am a big self-hosting / homelabbing nerd. I have my own home server that I host a few websites on, a ton of docker containers, media, etc. I love messing around with tech even in my free time at home.
- I'm a bit of a thrill seeker. I love skydiving, roller coasters, etc. Basically anything that makes me feel alive.
- Big NBA fan. Denver Nuggets are my team. Most evenings during basketball season, you'll find me at home watching the games.
- I love to travel. I visited the Philippines in March, and I am hoping to visit Japan later this year.